

# *Resources for Families*

## **Basic Needs**

### **Income Security**

Public Assistance- Temporary Assistance for Needy Families. These are cash benefits available online at: [www.ct.gov/access/isp/access/jsp/access/Home/jsp](http://www.ct.gov/access/isp/access/jsp/access/Home/jsp)

### **Unemployment Insurance Benefits**

If you lost your job you can file for unemployment benefits at [www.filectui.com](http://www.filectui.com)

### **Health Insurance**

You may qualify for HUSKY, the state's Medicaid health insurance by visiting [www.connect.ct.gov/access/Home.jsp](http://www.connect.ct.gov/access/Home.jsp)

If you need health insurance due to the loss of a job or if you meet income guidelines, contact Access Health CT at 1-855-805-4325.

### **Utilities and Fuel Delivery**

CT banned all utility shut offs during the crisis. Families facing shutoff or whose utilities were shutoff should call the Public Utility Authority (PURA) at 1-800-382-4586.

### **Energy Assistance/ Fuel Oil**

The ban on utility shut offs does not apply to fuel oil. Operation Fuel is taking applications for help and can be reached out 860-243-2346 or at [www.info@operationfuel.org](mailto:www.info@operationfuel.org)

### **Food Security**

Applications for Food Stamps (SNAP) are available at [www.connect.ct.gov/access/uso/access/Home.jsp](http://www.connect.ct.gov/access/uso/access/Home.jsp) or by calling 211.

### **Housing Protections**

Procedures for evicting tenants in Connecticut's housing court have been suspended until at least April 1. This means that people facing evictions may get some relief. If a person has an eviction pending, they can call the housing session where their home is located or Statewide Legal Services for more information at 800-453-3320.

## **Healthcare/Behavioral Health**

### **CCMC**

The Connecticut Children's medical Center (CCMC) hotline connects parents and pediatricians to a Connecticut Children's clinician 24 hours a day, 7 days a week. The hotline phone number is 1-833-226-2362.

In addition to the hotline, Connecticut Children's has also launched a Coronavirus Information Center on its website. Parents can visit [www.connecticutchildrens.org/coronavirus](http://www.connecticutchildrens.org/coronavirus) to be connected to answers from frequently asked questions, blogs about how to talk to your child about the outbreak, information about virtual visit options and ways to keep a schedule while schools are closed.

### **Telehealth Services at Wheeler Clinic**

**888-793-3500**

For your safety, convenience, and health, telehealth services are available at Wheeler for many appointments, including some individual and family therapy, medical, psychiatry, and addiction services! Many services can be conducted by telephone or by videochat using Microsoft Teams, a free program compatible with smartphones, tablets, and computers.

### **Telehealth Services at The Village for Families and Children**

**860-236-4511**

The Village is available for telehealth as well. They are offering therapeutic services, financial coaching, and support with obtaining basic needs and resources.

### **Access Health**

*New Special Enrollment Period starts Thursday, March 19 and ends Thursday, April 2*

- Uninsured individuals can sign up for health insurance coverage through Access Health CT during the **NEW Special Enrollment Period** from Thursday, March 19 - Thursday, April 2, 2020.
- The effective date of coverage for all enrollments during the **NEW Special Enrollment Period** will be April 1, 2020.

- The only way to sign up for this **NEW Special Enrollment Period** is by calling 855-365-2428.
- Individuals who experience a Qualifying Life Event (e.g. loss of coverage due to job change or unemployment) or qualify for Medicaid/Children's Health Program (CHIP), can **ALWAYS** enroll online, in-person or over the phone and all help is free.

### **Who's Eligible?**

Only qualified individuals who are Uninsured, lawfully present and not incarcerated.

### **When can I enroll?**

From March 19, 2020 through April 2, 2020

### **When will my coverage start?**

The effective date of coverage for all enrollments during the NEW Special Enrollment Period will be April 1, 2020.

### **How can I enroll?**

PHONE ONLY: 1-855-365-2428 (TTY: 1-855-789-2428)  
8AM - 5PM, Monday - Friday

**Link for FAQs:** <https://learn.accesshealthct.com/>

Other information about this **New Special Enrollment Period** is available at: [Learn.AccessHealthCT.com](http://Learn.AccessHealthCT.com).

**Hartford Healthcare 24 Hour Hotline: (860) 972-8100**

## **Telephone services/supports**

**Assurance Wireless (Virgin Mobile's version of Safelink)** is giving all of their customers unlimited minutes and texts from now through 5/20 as well as 6 GB of data for free.

**TracFone/Straighttalk (Walmart's minute plan):** Partnering with Safelink Wireless to enroll clients in free minutes, assistance with bill pay, waiving reactivation fees, setting clients up with data and texting packages. Can visit [safelinkwireless.com/enrollment](http://safelinkwireless.com/enrollment) or contact 1800 723 3546 for details.

**Verizon:** suspending late fees/re-connection fees, bill assistance, and getting extra minutes with proof of poverty, unemployment due to COVID. Best way is to apply online through the account. We could probably help clients do this!

**AT&T:** free/reduced cost wifi/hotspots through your phone, unlimited data for all existing clients, and providing services at \$10 per month for families with no income, low income, or financial strain due to COVID. Will extend the \$10 per month plan after COVID crisis. Online is the most officiant way to apply due to the high number of callers (per info on website).

**Cricket:** dial 611 to enroll in any COVID relief programs. Waiving re-connection fees, and all service fees on payments. Can use Bridge Pay to pay current bills in future months, over a longer period of time, and/or smaller payments per billing cycle. Includes minute plans. To call 611 you must call off of the Cricket issued phone, if someone else is calling for the client the number is 1 800 274 2538.

## Internet Services/Supports

## HPS Student Technology

### Devices Distribution

As of 10 AM on Friday, March 27, there are no more available devices left for pickup. We have distributed every available device we had in the district.

For those who still do not have a device at home, we will provide information next week. If you have questions, please contact the Welcome Center at 860-695-8400. We thank you for your patience and understanding.

## New Student Meal Distribution Sites

| ZONE | SCHOOL            | ADDRESS               | Mon./Wed./Fri.     |
|------|-------------------|-----------------------|--------------------|
| 1    | Achievement First | 305 Greenfield Street | 9:00 AM – 12:00 PM |

|          |                               |                       |                    |
|----------|-------------------------------|-----------------------|--------------------|
|          | Classical Magnet School       | 85 Woodland Street    | 9:00 AM – 12:00 PM |
|          | Rawson School                 | 260 Holcomb Street    | 9:00 AM – 12:00 PM |
|          | Weaver High School            | 415 Granby Street     | 9:00 AM – 12:00 PM |
| <b>2</b> | Global Communications Academy | 85 Edwards Street     | 9:00 AM – 12:00 PM |
|          | SAND School                   | 1750 Main Street      | 9:00 AM – 12:00 PM |
|          | Wish Museum School            | 350 Barbour Street    | 9:00 AM – 12:00 PM |
| <b>3</b> | Hartford Public High School   | 55 Forest Street      | 9:00 AM – 12:00 PM |
|          | Kennelly School               | 180 White Street      | 9:00 AM – 12:00 PM |
|          | Moylan School – ELAMS         | 101 Catherine Street  | 9:00 AM – 12:00 PM |
|          | Parkville Community School    | 47 New Park Avenue    | 9:00 AM – 12:00 PM |
|          | Sanchez School                | 176 Babcock Street    | 9:00 AM – 12:00 PM |
| <b>4</b> | Bellizzi School               | 215 South Street      | 9:00 AM – 12:00 PM |
|          | Betances Early Reading School | 42 Charter Oak Avenue | 9:00 AM – 12:00 PM |

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|-------------|-------------------------------|-----------------------|
| Burr School | 400<br>Wethersfield<br>Avenue | 9:00 AM -<br>12:00 PM |
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| Hartford Magnet<br>Trinity College<br>Academy | 53 Vernon<br>Street | 9:00 AM -<br>12:00 PM |
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